



SMALL BUSINESS

support line

Small Business Support Line

Advisers will be able to provide information, assistance or referral on small business issues including:

- **business planning**
- **registration and licences**
- **ebusiness and online assistance**
- **marketing and promotion**
- **government initiatives, grants and assistance**
- **employing staff**
- **importing and exporting**
- **insurances**
- **government regulation**
- **personal stress and hardship counselling**
- **human resource management**
- **and other issues small business are dealing with during the global recession.**

The Support Line advisers may refer you to the nationwide network of Business Enterprise Centres, other small business advisory services or Government agencies around Australia.

Another useful service for small business is **business.gov.au**

What assistance is available?

The Support Line will provide an initial single point of contact to access information and referral services that assist small businesses.

In addition to this service, the Support Line is responsible for the Small Business Credit Complaints Clearing House which provides an avenue for small businesses to direct their issues about access to and the cost of bank finance.

The Small Business Support Line and information service is dedicated to assisting small businesses during the global recession

Please call

1800 77 7275

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